

WHITE HORSE VILLAGE

Computer Group

Sep-Oct 2011

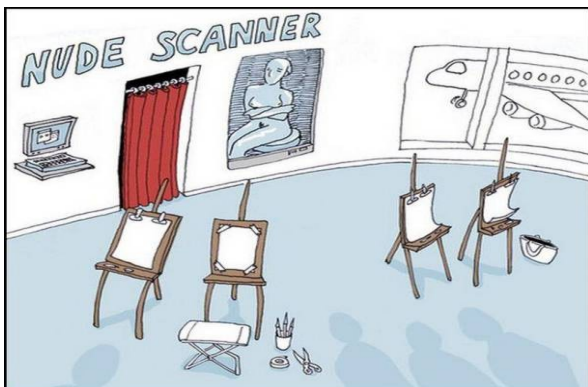
Saving Your Printed Photographs

Marty Shane

Do you have favorite travel or family photos, black and white OR colored, that you would love to preserve and be able to see on your computer? It's possible and easy to have your old pictures scanned and copied onto a DVD, which you can then copy into and view on your computer. I did it this summer.

I have albums full of travel photos taken on Kodak film before the advent of digital cameras. I used a software package called FotoBridge.com that popped up on Google when I entered "photo scanning." If you go to this website, you will find the different packages. The one I used included scanning "up to 250 pictures for \$44.95", which works out to 18 cents per picture (or 10,000 pictures for 9.89 cents each!!!!). It did cost about \$5 to mail them TO Fotobridge. Return postage is included in the price.

They recommended copying at 300 dpi (dots per inch, a measure of clarity) but you can pay more for higher resolution. There are good instructions for arranging your photos and mailing them in. They do a good job of tracking your photos and the process did not take longer than 2 weeks at the most. All my photos were returned in exactly the same order in which I'd sent them, along with the DVD. I was a bit disappointed with how sharp the scanned copy was compared to the original, but when I copied all the photos from the DVD into my computer, using the Picasa 3 software (a FREE downloadable program that is GREAT), it copied with higher and excellent resolution. I am very pleased and plan to do more.



Bought a New Computer?

Dispose of your old one responsibly by recycling it. Twice a year, WHV brings old computer equipment to County collections. Contact Joe Cooper at 610 675-2042 for details.

The Latest Teaser

Joe Spampinato



This one involves a problem of accessing email at off-site locations via Outlook and Outlook Express.

At the end of September, my wife Patty had knee surgery at Paoli Hospital, followed by in-patient physical therapy at Bryn Mawr Rehabilitation Hospital (BMRH). Since both facilities offer free wireless internet service, I was able to enjoy use of my iPod and laptop at each facility. In addition to being able to surf the internet, we conducted video and voice messaging via Skype with our daughter and grandchild in Cambridge, MA, and friends in Parachute, CO and Chicago. (We weren't showing off—the room cell phone signal in both facilities was poor, but the wireless internet signal was strong.)

Since I am fairly conversant with Outlook account settings and the various input and output port options, I thought it would be a snap to find the right combination of port, authentication, and encryption settings required for making the email connection.

I was wrong. I tried every trick I knew, with every conceivable combination of port and security settings, to no avail. Outlook would not connect to the Comcast email server. In desperation, I called the BMRH HELP site. It turns out that both BMRH and Paoli Hospital are part of the Main Line Hospital System and have a common information technology (IT) system. Predictably, the HELP person didn't have a clue about my problem or how to help me. When I pushed a little bit, he left me on hold for an extended period to consult with a "higher power". When he returned, he said he couldn't tell me the settings for "security reasons".

To be fair, I could receive and send email directly through the Infinity Comcast web site. But it galled me that I couldn't get Outlook to work.

See page 5



How's Corner by How Gregg

Our Resident's Website has recently been updated and split into three separate sections: the WHV Computer Group, WHV TV Channel 14 and a new category called Resident Information. This contains items of general interest not related to the Computer Group. Now, when you type in www.whitehorsevillage.net you are taken to a Residents Homepage which has links for:

Computer Group with information and communication tools for our computer users including Meeting Schedules, Message Board, Tutorials, Newsletters, Computer Stations, Internet Access, Help Committee Members and Links of Interest. New residents can come here to join our Computer Group.

WHV TV Channel 14 with the current month's *Program Guide*, an overview of our studio, a listing of DVDs in the White Horse Village Library, listings of all programs shown regularly on Channel 14 and illustrated links to over 50 of our programs you can watch live, online via YouTube.

Resident Information with a *Residence Locator* showing all the court plans for independent living areas at White Horse Village, *Floor Plans* of all the types of residences we have including room dimensions and a *Clubhouse Chart* showing the location of all activities areas in our Clubhouse, Wellness Center and Dining Services venues.

Take the time to explore our website and learn about us by clicking on the link listed above.

Book Helps Acquaint Seniors with iPad

A new book aims to help members of the older generation get to grips with the iPad.

"iPad for the Older and Wiser," now available, will explain everything about buying and setting up an iPad, using its keyboard and gesture controls, and using the built-in apps, including Notes, Mail, Contacts, Maps, the web browser Safari, and the video and music apps, according to its author.

"The iPad is a fantastic device. It makes it a joy to do most of the things that people usually do with computers, because it's so much more convenient to use than desktops or laptops," said Sean McManus, who is also the author of "Microsoft Office for the Older and Wiser" and "Social Networking for the Older and Wiser."

"While the iPad is easy to use, it's not always immediately obvious how to operate it, so my book helps readers to learn the gestures and the secrets of the built-in apps, so they can get the best from their device," he continued.

Also covered in the 256-page book is how to use the iPad to browse their photos, and if they have an iPad with cameras, they can find out how to take photos, make videos, and have FaceTime video conference calls. There are 80 screenshots and at the end of each chapter you'll find a Brain Training quiz.

The book will be augmented by a free digital supplement covering iOS 5, the new version of Apple's operating system for the iPad, which will be released in this week. The iOS 5 guide will be available for free download from the author's website. (See also: Apple's Woz: iPad Great for Students, Grandparents.")

Published by John Wiley & Sons, the book is currently available from Amazon for \$14.65 or as a Kindle book for \$9.99.

Thanks to Ben Camm-Jones, Macworld-U.K.

Zits

by Jerry Scott & Jim Borgman

(Reprinted from the Philadelphia Inquirer)



Check your PC for Malware and Remove Infections

Malware can make a PC behave oddly, or refuse to run certain programs. Anti-malware from Malwarebytes is a free utility that finds and removes malware. Locate a download site via Google, install it, launch it, update the database, and then perform a full scan.

Sometimes when you are infected, the infection may interfere with installing and updating a cleaning tool. In this event, try using a scan that doesn't require installation or an updating. On someone else's PC (like the WHV library's), find and download *SuperAntispyware Portable*, and copy to a flash (thumb) drive. Boot the infected PC into Safe Mode by closing Windows, then re-starting it, hitting the F8 button before the Windows logo appears. Then plug in the flash drive and run the program. Since the *Portable* program is updated every two days, there is no need to update it before the scan.

F-Secure's Rescue DC is an .iso file that you can use to burn a bootable CD. Boot from the CD and run the scan. The program will try to update its database from the internet. If it can't, download an update on another PC, put it on a flash drive, and keep that plugged in while running *F-Secure* on the infected PC.

Thanks to Lincoln Spector, PCWorld.



Google Tries Its Hand at Beer!

Google has dabbled in cell phones, games, and social networking. Now, the Internet search leader is trying its hand at beer.

That's right. Google has launched its first beer, partnering with Delaware-based beer maker Dogfish Head to create a one-of-a-kind brew based on the ingredient recommendations from Googlers around the world.

Dogfish Head founder and president Sam Calagione says the limited edition brew -- called Urkontinent -- was named after the thinking that the shapes of the continents can be fit together like puzzle pieces. "It's what Google does every day -- take a fractured world of information and put it into something cohesive and whole," he says.

And it has quite a kick -- the beer has almost twice the alcohol content of typical beer

Google received more than 100 ingredient ideas from Google offices around the world. The final recipe for the Belgian Dubbel style beer includes things like wattleseed from Australia, amaranth from South America, green roobios tea from Africa, Myrica Gale from Europe and even Google Honey, which comes from Mountain View, California, where the company keeps bees at its headquarters.

Urkontinent went on tap Sept. 27 at the Dogfish Head Brewings & Eats pub in Rehoboth Beach, Delaware, and will be packaged for full distribution in the coming months in quantities depending on how people like it.

"I've done a lot of things since I've been at Google, but this is without a doubt the most fun, most Google experience, and frankly a beer lover's dream, so cheers to Urkontinent," says Adam Lutz, Google facilities manager."

Thanks to Christina DesMarais—PC World

Notable Quotes

"Feasts are essential in traditional societies for creating debts, for creating factions, for creating bonds between people, for creating political power, for creating support networks, and all of this is essential for developing more complex kinds of societies... The brewing of alcohol seems to have been a very early development linked with initial domestication, seen during Neolithic times in China, the Sudan, the first pottery in Greece and possibly with the first use of maize."

Brian Hayden—Archeologist

Security Tip: Don't Use The Defaults For Your Phone PIN

Victims of phone hacks were often using the default passcodes for their voicemail. As more news spills out about the phone hacks in Britain, a disturbing narrative is also emerging, at least from a tech security standpoint. Many of the "phone hacking" victims still had the default pin numbers such as "1111" as the passcode for their accounts. That means those trying to get at emails didn't even have to use tap into the phone networks — known as "phreaking" — to get at users' phone information. They just had to pose as someone else to get the information they needed, a practice called "pretexting."

It's always worth it to take a couple of minutes to come up with your own code and not simply reenter the default code that came with your phone. It's true that PINs are a little trickier to be clever about, as you're limited to four numbers. Here are some tips to make your passcode stronger:

1) Don't use your birthday: Or part of your phone number, or your current address. That's all information that is very easy to obtain, especially as people share more information over social networks.

Think slightly out of the box and you'll probably come up with a better PIN. Combine the birth years of your children, use the birthday of your best friend, or try your childhood address...backwards. The key is to make it easy for you to remember without making it easy for anyone else to remember.

2) Don't disable the PIN: Yes, it's annoying to type in your PIN every time you want to check your voicemail, but it's worth it to throw another hurdle in the way of an unauthorized party. Remote access to voicemail is a fabulous thing, but without enabling the PIN requirement, it can also leave your account ripe for the picking.

3) Do use the "word" method: Go old school, return to the days of touchtone phones and spell out a word with numbers. The iPhone has the letters on its phonepad, as do most Android phones. Again, it's probably best not to pick your name or anything that could show up in a public record, but that still leaves you plenty to choose from.

Thanks to Hayley Tsukayama



Do You Have This Windows 7/Internet Explorer problem?

"I recently installed Windows 7 (clean install on new hard drive) and an using Internet Explorer 8. For some reason, once I visit a website, that page is stuck in memory forever. Even if I come back to that site several days later, the same page that I logged out of days before will be what comes up when I enter the site. It does not refresh on its own, and it will not refresh if I hit the refresh button."

If so, try one or more of these steps:

1. From Internet Options. General> Browsing History> Delete (next screen)> uncheck "Preserve Favorites website data" then delete the History and Temporary Internet Files.
2. From Internet Options. General> Browsing History> Settings, set Disk space to 75-100 MB. A larger cache isn't necessarily better.
3. From Internet Options. General> Browsing History> Settings, set "Check for newer versions of stored pages" to "Every time I visit the page."
4. See if Ctrl+F5 will cause a refresh, even if F5 fails to do so.

From the Internet



VISIT OUR COMPUTER GROUP-WEBSITE !

Go to the WHV Residents Homepage at:

www.whitehorsevillage.net

Click on the **WHV Computer Group** icon

For

Past Newsletter issues, Tutorials and Information
and Communications Tools

And

Click on the **WHV TV Channel 14** icon

For

The Channel 14 Program Guide and
Online Programs

Apple Laptop Security Flaw Found In Computer Batteries

A security researcher claims to have found a new security flaw in Apple laptops that could allow hackers to ruin laptop batteries, infect them with malware or potentially cause them to overheat and catch fire. Charlie Miller, principal research consultant at Accuvant Labs, said he has found a way to manipulate chips embedded inside Apple laptop batteries.

The chip monitors the battery's temperature and level of charge, among other things. Those chips can be remotely controlled by hackers using a default password that Miller found on a website of the chip's creator, Texas Instruments. Apple never changed the default password, Miller said.

At the very least, Miller found he could ruin laptop batteries by altering the chip's code. Not wanting to set his home on fire, Miller stopped there. But he imagines darker possibilities for hackers if Apple does not fix the security flaw. "I have full access to the battery and I can make any changes I want," Miller told The Huffington Post.

Miller said he reported his findings to Apple but did not hear back. While the security flaw presents a potential danger, he said most users should not be overly concerned about a hacker taking over their laptop battery. "It's really only for people who are very paranoid," he said.

Huffington Post

Answer to Teaser on Page 1

Surprise! As of this writing, I have no answer.

The problem obviously lies with the 3rd party domain host used by Main Line Health. My laptop Outlook works fine on the WHV and my church's public wireless networks, and they both use a 3rd party domain host. I have extensively researched the issue on the internet, and have tried everything that has been suggested. I have consulted with our church network expert, who helped me with a previous church email access problem (see Teaser in Jan-Feb 2011 Newsletter), and with Joe Cooper and Karen Gusler, our WHV IT gurus. No dice! A solution that works still eludes me.

So, I am doing what the NPR Car Guys do when they are confronted with a problem that confounds them: I am turning it over to our readers. If anyone out there has encountered and overcome this Outlook problem at Main Line Health facilities, please, please let me know how you did it.—JS

Quotes Collected by Peoples Light Theater Director Steve Umberger

"The best way to appreciate your job is to imagine yourself without one. "

- Oscar Wilde

"One of the symptoms of an approaching nervous breakdown is the belief that one's work is terribly important. "

- Bertrand Russell

"Hard work never killed anybody, but why take a chance?"

- Edgar Bergen

"On this team, we are all united in a common goal: to keep my job. "

- Lou Holtz

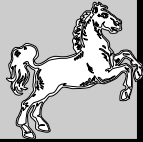
"For every winner, there are dozens of losers. Odds are you're one of them. "

- Larry Kersten

"If things seem under control you are just not going fast enough. "

- Mario Andretti

PLEASE NOTE: *If you do not wish to receive this Newsletter, or if you know others who would like to receive it, please tell me at joenpat40@comcast.net or leave a message at 484 422-8195. The latest and preceding newsletters are available on our website. If someone you know at WHV has difficulty in accessing this online version, please let me know so that we can provide assistance.*



WHITE HORSE VILLAGE

Computer Group

MONTHLY MEETINGS All are welcome!



Tue Oct 25: Bob Curley on Wireless Networking Services

Tue Nov 22 How and Joe Q & A

December - NO MEETING

**ALL MEETINGS TO BE HELD IN THE
WHV AUDITORIUM AT 10:30 am**

Note: If there is some particular computer subject you would like us to cover at our monthly meetings, please let us know and we will try to accommodate it. Notify How Gregg at howgregg@msn.com or Joe Spampinato at joenpat40@comcast.net.



NEWSLETTER EDITORIAL TEAM

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HELP! Activities: Arlene Flick

Publicity & Meetings: Marty Shane

Distribution: Joe Spampinato

Please send material for the newsletter to:
joenpat40@comcast.net

and visit our Website at:

www.whitehorsevillage.net/



HELP ACTIVITIES

Recent HELP activities included:

INSTALLED AVG or COMCAST NORTON ANTIVIRUS FOR — Ann Brewster, Marie Bintner and Richard Jones

RESOLVED PRINTER ISSUES FOR — Dick Klingaman, June Smith, Ray Korn, Wes Argo, Doris Dickinson, Carol Conroy, and Ruth Geen

SOLVED EMAIL PROBLEMS FOR — Bernice Brady, Mary Smith, Gene Martenson, Marge Locke, Pete Miller, Jane Frank, Ann Emmons and Dorothy Phillips

SET UP NEW COMPUTER AND/OR WIRELESS SYSTEM FOR - John Young, Sue Ann Park, Dick Klingaman and Gene Martenson

UPGRADED COMPUTER MEMORY (RAM) FOR - Bill Erb and Marlyn Martinson

The HELP! Committee, Chair Joe Spampinato

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